

COLLEGE OF STATEN ISLAND-STATEN ISLAND PROJECT

A POLL OF STATEN ISLAND RESIDENTS CONCERNING TRAFFIC AND MASS TRANSPORTATION

With generous support from Consolidated Edison Company of New York

TOPLINE REPORT:

Survey fielded from January 21 to January 25, 2004

600 Interviews, Margin of Error = +/- 4%

Percentages in this report may not add up to 100 due to rounding.

Prepared by Steven L. Johnson, 2/02/2004



A. PRELIMINARIES

Hello, my name is _____, and I'm calling on behalf of the College of Staten Island-
Staten Island Project. The Project is polling people who live on Staten Island about important
issues surrounding traffic and mass transportation. I would like to ask you, or someone in your
household, some questions on a confidential basis.

A.1 Are you 18 years of age or older?

100% Yes

A.2 May I ask you some questions?

100% Yes

B. BACKGROUND QUESTIONS

B.1 Can you tell me the Zip Code of your home address?

9%	10301
4%	10302
4%	10303
9%	10304
8%	10305
15%	10306
3%	10307
6%	10308
5%	10309
5%	10310
0%	10311
14%	10312
<1%	10313
17%	10314

<1%	Other
<1%	Don't Know
<1%	Refused

B.2 In what Staten Island neighborhood do you live?

6%	Annadale
2%	Arden Heights
0%	Arlington
<1%	Arrochar
<1%	Bay Terrace
<1%	Bloomfield
<1%	Brighton Heights
2%	Bulls Head
2%	Castleton Corners
0%	Charleston
<1%	Chelsea
1%	Clifton
<1%	Concord
4%	Dongan Hills
<1%	Egbertville
<1%	Elm Park
5%	Eltingville
<1%	Emerson Hill
<1%	Fort Wadsworth
1%	Graniteville
1%	Grant City
2%	Grasmere
5%	Great Kills
<1%	Greenridge
2%	Grymes Hill
3%	Huguenot
<1%	Lighthouse Hill
<1%	Livingston
3%	Mariners Harbor
<1%	Meiers Corners
<1%	Midland Beach
2%	New Brighton
5%	New Dorp
<1%	New Dorp Beach
5%	New Springville
3%	Oakwood
0%	Oakwood Beach
<1%	Ocean Breeze
<1%	Pleasant Plains
2%	Port Richmond
>1%	Prince's Bay
>1%	Randall Manor
3%	Richmond
>1%	Richmond Valley
1%	Rosebank

1%	Rossville
>1%	Shore Acres
1%	Silver Lake
2%	South Beach
2%	St. George
3%	Stapleton
<1%	Sunnyside
2%	Todt Hill
0%	Tompkinsville
3%	Tottenville
<1%	Travis
<1%	Ward Hill
5%	West Brighton
5%	Westerleigh
2%	Willowbrook
0%	Woodrow
<1%	Other
2%	Don't Know
1%	Refused

B.3 Are you currently employed?

62%	Yes
37%	No
<1%	Refused

B.4 Do you currently work on Staten Island?

51%	Yes	[Of those who are employed.]
49%	No	[Of those who are employed.]
0%	Refused	

B.5 In what Staten Island neighborhood is your place of employment located? [Of those who are employed and work on Staten Island.]

2%	Annadale
1%	Arden Heights
0%	Arlington
0%	Arrochar
0%	Bay Terrace
0%	Bloomfield
1%	Brighton Heights
1%	Bulls Head
1%	Castleton Corners
<1%	Charleston
0%	Chelsea
<1%	Clifton
1%	Concord
6%	Dongan Hills
0%	Egbertville
0%	Elm Park

4%	Eltingville
0%	Emerson Hill
<1%	Fort Wadsworth
<1%	Graniteville
1%	Grant City
2%	Grasmere
3%	Great Kills
0%	Greenridge
2%	Grymes Hill
<1%	Huguenot
<1%	Lighthouse Hill
0%	Livingston
3%	Mariners Harbor
0%	Meiers Corners
<1%	Midland Beach
2%	New Brighton
4%	New Dorp
0%	New Dorp Beach
5%	New Springville
2%	Oakwood
1%	Oakwood Beach
3%	Ocean Breeze
<1%	Pleasant Plains
5%	Port Richmond
2%	Prince's Bay
1%	Randall Manor
2%	Richmond
<1%	Richmond Valley
3%	Rosebank
0%	Rossville
0%	Shore Acres
0%	Silver Lake
3%	South Beach
3%	St. George
2%	Stapleton
0%	Sunnyside
3%	Todt Hill
<1%	Tompkinsville
<1%	Tottenville
2%	Travis
0%	Ward Hill
7%	West Brighton
4%	Westerleigh
7%	Willowbrook
0%	Woodrow
4%	Other
5%	Don't Know
0%	Refused

B.6 Where, off-island, do you currently work? [Of those who are employed and work off Staten Island.]

49%	Manhattan
28%	Brooklyn
4%	Queens
<1%	Bronx
0%	Nassau County
0%	Suffolk County
0%	Westchester County
2%	Other New York State
14%	New Jersey
0%	Pennsylvania
0%	Connecticut
3%	Other
0%	Don't Know
0%	Refused

B.7 Please describe what means of transportation you use to get from home to work on a typical day. For example, if you start from home in your car, then catch the express bus, then ride the subway, and finally walk several blocks, please tell me about all of these. [Multiple Response]

68%	Private automobile
0%	Private motorcycle
0%	Taxi or livery cab
<1%	Commuter van
28%	Bus
9%	Ferry
4%	Staten Island Rapid Transit
6%	NYC subway
4%	Other rail (e.g., NJ Transit, PATH, or LIRR)
19%	On foot or by bicycle
1%	Other
0%	Don't Know
0%	Refused

B.7a You mentioned that you take the bus to get from home to work on a typical day. Is it the...?

56%	MTA/NYC Transit Express Bus
6%	Private Express Bus
39%	MTA/NYC Transit Local Bus
0%	Don't Know
0%	Refused

B.7b You mentioned that you take the ferry to get from home to work on a typical day. Is it the...?

97%	Staten Island Ferry
3%	Other ferry service

0% Don't Know
0% Refused

B.8 I now want to ask about trips that are not related to work. In a typical week, about how many trips do you make from your home for shopping, visiting with friends, taking kids around, going out to eat or to a movie, or for similar purposes?

6% More than 50 trips (>7 trips/day)
10% 25 to 50 trips (≈4 to 7 trips/day)
31% 10 to 24 trips (≈2 to ≈3 trips/day)
48% 1 to 9 trips (<1 to ≈1 trip/day)
4% None (0 trips/day)
2% Don't Know
<1% Refused

B.9 How do you normally get around when you're doing these chores or going out? [Multiple Response]

87% Private automobile
<1% Private motorcycle
2% Taxi or livery cab
<1% Commuter van
13% Bus
3% Ferry
1% Staten Island Rapid Transit
3% NYC subway
<1% Other rail (e.g., NJ Transit, PATH, or LIRR)
10% On foot or by bicycle
<1% Other
<1% Don't Know
0% Refused

B.9a You mentioned that you take the bus to do these chores or go out. Is it the...?

26% MTA/NYC Transit Express Bus
1% Private Express Bus
73% MTA/NYC Transit Local Bus
0% Don't Know
0% Refused

B.9b You mentioned that you take the ferry to do these chores or go out. Is it the...?

100% Staten Island Ferry
0% Other ferry service
0% Don't Know
0% Refused

C. PERCEPTIONS AND EXPERIENCES

C.1 Do you think that Staten Island has serious traffic problems?

88%	Yes
11%	No
1%	Don't Know
0%	Refused

C.2 How severe do you think the traffic problems are on Staten Island? [Of those responding "yes" in C.1.]

26%	It's reached a crisis level
46%	It's very severe
23%	It's fairly severe
5%	It's only a minor nuisance
<1%	Don't Know
<1%	Refused

C.3 Have you personally experienced problems traveling on Staten Island roads?

84%	Yes
15%	No
<1%	Don't Know
0%	Refused

C.4 When have you experienced serious problems? [Of those responding "yes" in C.3.]

83%	During weekday rush hours
63%	On weekdays when schools are dismissed
31%	Late in the evening on weekdays
59%	On weekends doing personal chores
40%	On holidays
6%	Other
<1%	Don't Know
0%	Refused

C.5 Which of the following statements best captures your views on mass transportation serving Staten Island?

62%	Staten Island needs more mass transportation
26%	Staten Island's mass transportation is okay as is
3%	Staten Island needs less mass transportation
10%	Don't Know
0%	Refused

C.6 I am going to read a full list of mass transportation forms. Which form of mass transportation needs to be expanded most? Please choose only one. [Of those saying more mass transportation is needed in C.5.]

40%	Local bus
22%	Express bus
3%	Taxi or livery cab
17%	Rail
6%	Ferry
11%	Subway
<1%	Other
2%	Don't Know
0%	Refused

C.7 How would you complete the following sentence: "Mass transportation is most urgently needed that links Staten Island to... [Of those saying more mass transportation is needed in C.5.]

47%	Manhattan
22%	Brooklyn
1%	Queens
<1%	Bronx
1%	Nassau County
0%	Suffolk County
<1%	Westchester County
2%	Other New York State
15%	New Jersey
<1%	Pennsylvania
<1%	Connecticut
5%	Other
5%	Don't Know
<1%	Refused

D. OPINIONS ON PROPOSED SOLUTIONS

As you know, many people in government and many of your neighbors believe that we have a traffic and mass transportation crisis on Staten Island. A number of solutions to this crisis have been proposed. I'm going to ask you some questions about several of the proposed ideas.

D.1 How much do you know about the proposal to construct a new bridge next to the Goethals (Goth-ils) Bridge that would be its "twin?"

8%	Very Much	22%	Net "Much"
14%	Much	69%	Net "Little"
18%	Little		
51%	Very Little		
9%	Don't Know		
<1%	Refused		

D.2 What is your opinion about the proposal to create a “twin” bridge next to the Goethals (Goth-ils) Bridge?

30%	Very Positive	70%	Net “Positive”
40%	Positive	22%	Net “Negative”
16%	Negative		
6%	Very Negative		
9%	Don’t Know		
<1%	Refused		

D.3 If it were built, would you use this “twin” bridge on a regular basis?

63%	Yes
34%	No
2%	Don’t Know
<1%	Refused

D.4 How much do you know about the proposal to establish fast ferry service from mid-island to Manhattan?

6%	Very Much	17%	Net “Much”
11%	Much	75%	Net “Little”
26%	Little		
49%	Very Little		
8%	Don’t Know		
<1%	Refused		

D.5 What is your opinion about the proposal to establish fast ferry service from mid-island to Manhattan?

29%	Very Positive	81%	Net “Positive”
52%	Positive	10%	Net “Negative”
8%	Negative		
2%	Very Negative		
9%	Don’t Know		
<1%	Refused		

D.6 If it were established, would you use this fast ferry service on a regular basis?

47%	Yes
49%	No
4%	Don’t Know
<1%	Refused

D.7 How much do you know about the proposal to extend the Staten Island Rapid Transit rail line so that it connects with the New York City subway system in Brooklyn and with commuter trains in Perth Amboy, New Jersey?

3%	Very Much	8%	Net “Much”
5%	Much	82%	Net “Little”
16%	Little		
66%	Very Little		
10%	Don’t Know		
<1%	Refused		

D.8 What is your opinion about the proposal to extend the Staten Island Rapid Transit rail line to Brooklyn and Perth Amboy, New Jersey?

35%	Very Positive	82%	Net “Positive”
47%	Positive	11%	Net “Negative”
7%	Negative		
4%	Very Negative		
7%	Don’t Know		
<1%	Refused		

D.9 If it were built, would you use the extended Staten Island Rapid Transit rail line on a regular basis?

55%	Yes
41%	No
4%	Don’t Know
<1%	Refused

D.10 How much do you know about the proposal to add a High Occupancy Vehicle, H-O-V, lane to the Staten Island Expressway?

7%	Very Much	18%	Net “Much”
11%	Much	73%	Net “Little”
23%	Little		
50%	Very Little		
9%	Don’t Know		
<1%	Refused		

D.11 What is your opinion about the proposal to add a High Occupancy Vehicle, H-O-V, lane to the Staten Island Expressway?

28%	Very Positive	73%	Net “Positive”
45%	Positive	19%	Net “Negative”
14%	Negative		
5%	Very Negative		
8%	Don’t Know		
<1%	Refused		

D.12 If it were built, would you use the High Occupancy Vehicle, H-O-V, lane on the Staten Island Expressway on a regular basis?

55%	Yes
41%	No
4%	Don't Know
<1%	Refused

D.13 How much do you know about the proposal to reopen the North Shore Rail Line running from the Staten Island Ferry terminal to commuter trains in Cranford, New Jersey?

5%	Very Much	12%	Net "Much"
7%	Much	80%	Net "Little"
18%	Little		
62%	Very Little		
9%	Don't Know		
<1%	Refused		

D.14 What is your opinion about the proposal to reopen the North Shore Rail Line running from the Staten Island Ferry terminal to commuter trains in Cranford, New Jersey?

21%	Very Positive	72%	Net "Positive"
51%	Positive	13%	Net "Negative"
10%	Negative		
3%	Very Negative		
15%	Don't Know		
<1%	Refused		

D.15 If it were reopened, would you use the North Shore Rail Line on a regular basis?

33%	Yes
63%	No
4%	Don't Know
<1%	Refused

D.16 How much do you know about the proposal to extend the Bergen-Hudson Light Rail Line from New Jersey, across the Bayonne Bridge, to Victory Boulevard?

3%	Very Much	6%	Net "Much"
3%	Much	81%	Net "Little"
12%	Little		
69%	Very Little		
14%	Don't Know		
<1%	Refused		

D.17 What is your opinion about the proposal to extend the Bergen-Hudson Light Rail Line from New Jersey, across the Bayonne Bridge, to Victory Boulevard?

19%	Very Positive	63%	Net “Positive”
44%	Positive	18%	Net “Negative”
14%	Negative		
4%	Very Negative		
20%	Don’t Know		
<1%	Refused		

D.18 If it were extended from New Jersey to Staten Island, would you use the Bergen-Hudson Light Rail Line on a regular basis?

29%	Yes
66%	No
5%	Don’t Know
<1%	Refused

D.19 How much do you know about the proposal to expand public and private bus service to New Jersey?

3%	Very Much	6%	Net “Much”
3%	Much	85%	Net “Little”
19%	Little		
66%	Very Little		
10%	Don’t Know		
<1%	Refused		

D.20 What is your opinion about the proposal to expand public and private bus service to New Jersey?

18%	Very Positive	75%	Net “Positive”
57%	Positive	14%	Net “Negative”
10%	Negative		
4%	Very Negative		
11%	Don’t Know		
<1%	Refused		

D.21 If it were expanded, would you use public and/or private bus service to New Jersey on a regular basis?

38%	Yes
59%	No
3%	Don’t Know
0%	Refused

D.22 Would you favor any other solutions that were not mentioned?

35%	Yes
63%	No
2%	Don't Know
<1%	Refused

D.22a Solutions that were mentioned:

1%	Expand Services (Unspecified)
4%	Add More Ferries
4%	Add More Buses
6%	Add More Subways
5%	Add Other Public Transportation
2%	Change Bus Schedule
<1%	Re-Route Ferry
4%	Improve Other Public Transportation Services
<1%	Other Public Transportation Mentions
7%	Add Highways, Expressways, or Parkways
11%	Add Lanes to Highways or Expressways
<1%	Expand Staten Island Expressway
4%	Add Bridges
<1%	Add Lanes to Existing Bridges
<1%	Add Lanes to Victory Boulevard
3%	Add More Local Roads
3%	Add Lanes to Local Roads (Unspecified)
2%	Add Tunnels
9%	Expand Other Vehicle Transportation (Unspecified)
2%	Fix Potholes
<1%	Fix Intersections
2%	Add Traffic Lights
1%	Reduce Traffic Lights
10%	Improve Other Vehicle Infrastructure (Unspecified)
1%	Eliminate Toll Fare
1%	Reduce Toll Fare
1%	Reduce Trucks
3%	Other Vehicle Transportation Improvements

E. DEMOGRAPHICS

E.1 Into which of the following categories does your age fall?

6%	18-24
20%	25-34
21%	35-44
24%	45-54
14%	55-64
15%	65 or older
<1%	Don't Know/Not Sure
<1%	Refused

E.2 Just to make sure all groups are fairly represented, could you tell me if you are of Spanish, Hispanic, or Latino origin?

11%	Yes
86%	No
<1%	Don't Know/Not Sure
2%	Refused

E.3 Would you say you are...?

79%	White
9%	Black/African American
3%	Asian
6%	Other
<1%	Don't Know/Not Sure
3%	Refused

E.4 One last question. Was your total household income for the year less than \$35,000, or \$35,000 or more?

20%	Less than \$35,000
71%	\$35,000 or more
2%	Don't Know/Not Sure
8%	Refused

E5. Was that...

22%	Less than \$15,000
30%	\$15,000 to less than \$25,000
40%	\$25,000 to less than \$35,000
3%	Don't Know/Not Sure
5%	Refused

E6. Was that...

22%	\$35,000 to less than \$50,000
30%	\$50,000 to less than \$75,000
40%	\$75,000 or more
3%	Don't Know/Not Sure
5%	Refused

F. CONCLUSION

On behalf of the College of Staten Island-Staten Island Project and Con Edison, which has provided partial support for this poll, I want to thank you very much for taking the time to share with us your views and opinions.